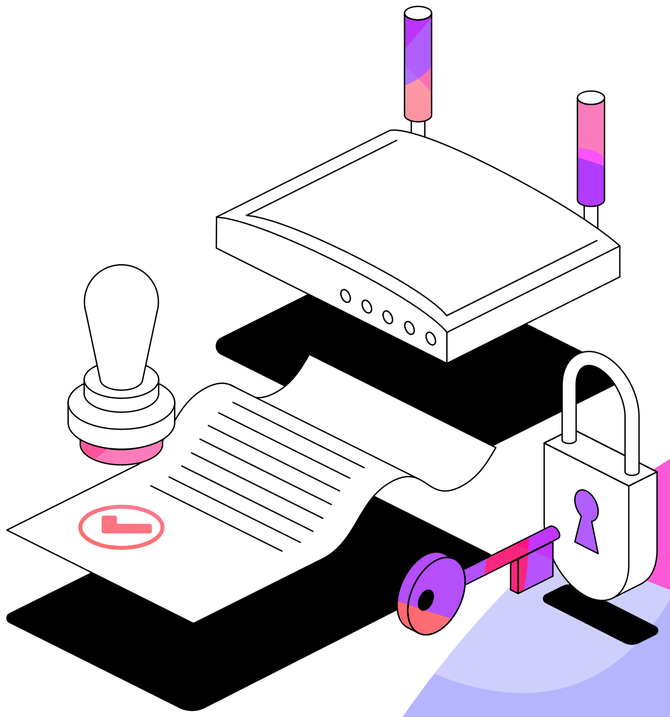
Genio

Content protection in Genio

We understand that security is paramount, and we take robust measures to ensure all content captured in Genio, including faculty lectures, is thoroughly protected. Overleaf we detail how this content is protected within our cloud environment.



Secure Cloud Storage

Genio leverages Amazon AWS and Google Cloud data centers located in the UK. This means all your data is subject to the rigorous requirements of the UK General Data Protection Regulation (GDPR), which is one of the world's most comprehensive privacy regulations.

Data ownership

It is important to know that ownership and intellectual property rights never transfer to Genio; the content legally belongs to the user or faculty member, just as it did before it was captured in the platform.

Encryption and transit

All data, including audio recordings, is encrypted both in transit (using secure connections like HTTPS) and at rest. Audio files are stored encrypted on AWS S3 and are only decrypted when retrieved and reassembled securely on the end user's browser.

The benefits of this are detailed to the right:

Layered Security
Creates a strong, multi-layered defense, meaning that even if one encryption type is compromised, the data is still protected by the other.

Reduced Risk of Data Breaches
Significantly lowers the likelihood and impact of a data breach by making stolen or intercepted data unusable.

Enhanced Trust
Demonstrates a commitment to data security, building trust with customers and partners by assuring them that their information is handled responsibly.

Data Integrity
Confirms that data has not been altered or corrupted, whether it's being stored or transmitted, ensuring its authenticity and reliability.

Access controls

We operate a strict access control policy to respect user privacy. Access to individual recordings by Genio staff is limited to specific circumstances, such as providing technical support at a user's request or diagnosing technical issues. All actions taken in a user's account are logged for auditing purposes.

Compliance

To further demonstrate our commitment to security, we comply with SOC 2 Type I and II standards and undergo regular independent security reviews.